

Alan Lowden is Chief Information Officer for H&R Block. Lowden is responsible for all aspects of technology, information security, and support across six global development sites and 11,000 H&R Block global retail offices.

Lowden has more than 20 years of leadership experience in product development, software engineering, mobile development, and cloud-based solutions across multiple industries. Prior to his current role, Lowden served in several executive roles at H&R Block, including general manager of Block Advisors, vice president of client experience, and vice president of technology for H&R Block's retail and DIY tax systems. During his tenure, he led the design, integration, and launch of key systems such as a new tax preparation engine and a customer relationship management platform. These technologies are the foundational elements that enable a seamless, omni-channel experience for H&R Block's clients.

Before joining H&R Block, Lowden was the vice president of enterprise government for Lexmark Enterprise Software. He also started a management and technology consulting firm and held several strategic roles with Accenture earlier in his career, where he led solution architecture and development for several large-scale digital transformation projects.

Lowden holds a bachelor's degree in psychology from the University of Kansas.